



Invoice number / Order number: .....  
Returned product: .....  
Name & surname: .....  
Address: .....  
Phone number: .....  
E-mail: .....

**Refund the products amount to:**

**bank account number:** ...../.....

**Where to send your return:**

**Flash Services, s.r.o.**

**Jiřice 3**

**289 23 Lysá nad Labem**

**email: [objednavky@flash-services.cz](mailto:objednavky@flash-services.cz)**

**phone: +420 775 269 043**

**Steps to make a return:**

1. Send the completed form electronically to the e-mail address for returns
2. The goods must be properly packed to prevent damage during transport
3. **The goods must be sent with a completed form**
4. In case of returns, the good must not seem used and they must be packed in the original packaging

~~5. Goods can not be sent via cash on delivery (they will not be accepted).~~

**Reason for return:**

~~(optional, but you will help us improve our products)~~

**Your signature and date:**